**Client Name:** …………………………………………………. **Country:** ……………………………………………..

**Project Name:** ………………………………………………. **Date:** …………………………………………………..

**Customer Satisfaction Survey Form**

1. **Where do you generally post project requirements?**

**----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------**

1. **What are the issues you face while working with us?**

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1. **What makes you uncomfortable while working with us?**

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1. **Do you think us posting an ad in CL will help us getting more business?**

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1. **Do you prefer giving work to a developer or company? Why?**

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1. **If not company, what are the reasons for not giving it to the company?**

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1. **Do you face any issues in communications? Any suggestions?**

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1. **Are you satisfied with the knowledge level / work efficiency of our developers?**

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1. **How would you feel about recommending us to Colleague or Friend?**

a. I go out of my way to recommend GTPL

b. GTPL needs some improvement in their services

c. I wouldn’t feel comfortable recommending GTPL

1. **Area where we should make improvements?**

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1. **What are the factors you generally look for while outsourcing the work?**

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1. **Write some feedback for us on a piece of paper.**

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1. **What do you link about us?**

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1. **Any recommendations for us?**

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**Thank you so much for filling out our customer satisfaction questionnaire. We take your feedback seriously and will be using it to improve our services.**